***THE FOLLOWING INFORMATION IS CRITICAL IN DETERMINING THE CORRECT COLOR OR COLORS NEEDED FOR YOUR CARPET'S REPAIR. PLEASE SEND US A CARPET SAMPLE (1"SQ), OR CLIP AND INSERT A GROUP OF CARPET FIBERS (CUT THESE FROM A CLOSET OR A CORNER OF A ROOM) AND INSERT INTO A ZIP LOCK BAG. BASED UPON THE INFORMATION RECEIVED, WE WILL PROVIDE WHAT YOU NEED TO ELIMINATE OR GREATLY IMPROVE YOUR SITUATION.***

**PLEASE TAKE A FEW MINUTES TO FILL OUT THIS FORM COMPLETELY. THEN EMAIL IT AS AN ATTACHMENT TO: dave@bleachstains.com , OR PRINT IT & FILL IT OUT, THEN SEND IT VIA POSTAL MAIL TO;**

**Bleachstains.com**
**PO Box 14264**
**Torrance, California 90503**

**PLEASE PROVIDE THE FOLLOWING CONTACT & CARPET INFORMATION BELOW;**

**YOUR NAME:**
**ADDRESS:**
**CITY:**
**STATE:**
**ZIP CODE:**
**PHONE NUMBERS; HOME: CELL: WORK:**
**MAY WE CONTACT YOU BY PHONE? :**
**THE BEST TIME TO REACH YOU IS? :**
**EMAIL IF YOU PREFER CONTACT? :**
**HOW DID YOU FIND US INTERNET? :**
**WHICH WEB SEARCH ENGINE USED? :**
**HOW DID YOU FIND US KEY WORDS OR PHRASE USED? :**

**CARPET QUESTIONS**

**YOUR CARPET COLOR IS:**
**YOUR CARPET'S COLOR TONE IS; LIGHT ☐ MEDIUM ☐ DARKER ☐**
**COLOR OF THE SPOTS OR STAINS IS;**
**WHITE ☐ YELLOWISH ☐ PINKISH ☐ ORANGE ☐**
**THE SIZE OF STAIN SPOTS (IN INCHES):**
**DRIPS AND DROPS? :**
**LARGER AREAS? :**
**HOW MANY TOTAL SPOTS APPROXIMATELY? :**
**WHAT ROOMS ARE AFFECTED? :**

**LASTLY EMAIL US SEVERAL HI-QUALITY DIGITAL PHOTOS TO dave@bleachstains.com SHOOT SEVERAL FROM A DISTANCE AT DIFFERENT ANGLES & A OVERVIEW SHOT SHOWING THE WHOLE AREA OR AREAS AFFECTED TO HELP US DETERMINE WHAT YOU NEED TO IMPROVE OR ELIMINATE YOUR STAINS.**

**ADD ANY ADDITIONAL INFORMATION THAT YOU CAN PROVIDE BELOW. WHAT CAUSED YOUR PROBLEM? (CHEMICALS, PET STAINS, ETC). :**

***NOTE: WHAT WE SEND TO YOU IS DIRECTLY BASED UPON THE INFORMATION THAT IS RECEIVED FROM YOU. PLEASE EMAIL US YOUR PHOTOS AS SOON AS POSSIBLE.***

**CALL US WITH ANY QUESTIONS AT: (310) 989-2700**

***THANK YOU FOR YOUR ORDER. AND WE WILL CONTACT YOU AS SOON AS IT IS RECEIVED.***